

Atlas Copco Service agreement  
**ROC Care**



Your insurance to drill as planned

*Atlas Copco*

# The service you need. When you



The real measure of your drilling investment is the lowest cost per tonne of rock – a direct result of equipment availability and drilling capacity. But, to contribute to your profit and growth, even the best equipment needs maintenance. Scheduled service, inspection protocols, extended warranty and ProCom satellite monitoring are the four key ingredients of ROC Care, Atlas Copco's value-for-money service package for surface drill rigs.

ROC Care is tailor-made for the construction and quarry business. It protects all that is essential to your drilling operations. It guarantees regular inspections and service. It extends the warranty.

ROC Care means security and peace-of-mind for at least 4000 engine-hours or two years of operation. By focusing on breakdown prevention rather than unplanned repair, it helps keep your operating costs to a minimum.

- *Scheduled service ensures consistent rig performance hour-after-hour, day-after-day*
- *Inspection protocols specify service details and recommend further preventive action*
- *Extended warranty protects against the risk of unplanned extra costs*
- *Satellite monitoring gives remote access to rig performance data and helps plan service*

# need it.

## Scheduled service

Scheduled rig inspection and service are key elements of ROC Care.

Rigs are serviced according to each original equipment manufacturer's maintenance scheme. ROC Care covers all parts needed for scheduled service, including oil filters, air filters and fuel filters. Your Atlas Copco service engineer ensures that the job is done quickly and professionally.

## Inspection protocols

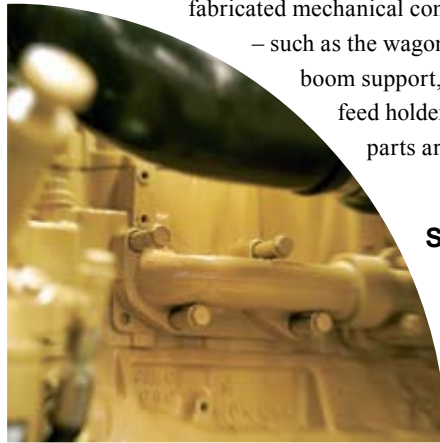
You receive a comprehensive protocol that provides full details of rig inspection and service, and also highlights further measures that can prevent potential problems from occurring. Equipment failure in service can cause costly interruptions throughout your operations, and preventive action is a simple and cost-effective way to insure yourself against it. Your inspection protocols and service book also provide verified maintenance documentation that enhances the resale value of your rig.



## Extended warranty

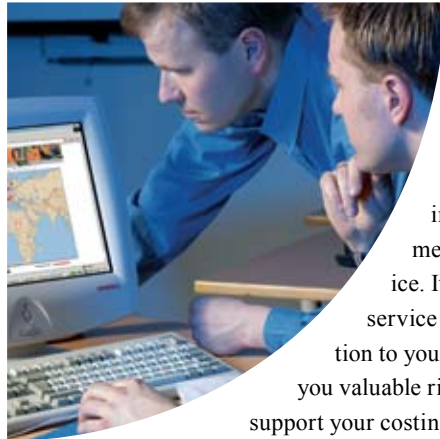
We believe so strongly in the benefits of ROC Care that we include a generous extended warranty for 4,000 engine hours of drilling, with protection against the breakdown of such key components as the diesel engine, compressor, hydraulic pumps, feed motor/cylinder, traction motor and traction gears. In addition, all major fabricated mechanical components are included

– such as the wagon frame, track frames, boom support, booms, boom head and feed holder. Rock drill and wear parts are excluded.



## Satellite monitoring

ROC Care includes access to on-line ProCom™ monitoring, a satellite-based system that lets you monitor rig status anywhere in the world. ProCom gives you real-time documentation of rig location, engine hours, impact hours, drilled meters\* and time-to-service. It enables us to schedule service with minimum disruption to your drilling, and gives you valuable rig performance data to support your costing and billing.



\* Valid for the ROC D-RRC, ROC F-series, ROC L-series and SmartRigs.





*Emil Fredriksson  
Founder and owner  
Emils Bergentreprenad, Sweden*



## “No unscheduled stops, thanks to ROC Care.”

With over 15 years' experience as an independent drilling contractor, Emil Fredriksson knows exactly what makes his business 'tick'. He places a high value on the problem-free operation of his four Atlas Copco rigs, and was one of the first customers to sign a ROC Care service agreement.

“My employees are here to drill – we don't have time to also service the rigs. With the ROC Care agreement on just a single rig, I have already gained an additional two weeks of productive drilling per year.”

“ProCom satellite monitoring not only simplifies service scheduling – it also helps me plan my drilling schedule, and even supports my cost estimations to customers. And scheduled, documented OEM maintenance from Atlas Copco increases my rigs' second-hand value. All in all, ROC Care gives me peace of mind and helps increase my earnings.”



### **Cut your total costs**

ROC Care gives you the security you need to focus on doing a good, effective job. Its cost is spread over the full duration of the agreement and you are invoiced for the same low amount on a monthly basis.

**Scheduled service • Inspection protocols • Extended warranty • Satellite monitoring**

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