

# Full Coverage Service

For your superior productivity



*Atlas Copco*

# Focus on your c



## Full Coverage Service

Whatever business you're in, it's probably not tool service and maintenance! So why not delegate all

servicing of your new tools to Atlas Copco, and focus on your production? We'll cut your costs, reduce your stress levels and boost your quality and productivity. During the contract period, we guarantee a fixed tool operating cost, less downtime and improved production quality. It sets you free to focus on your own business! We call this Full Coverage Service.



## A complete maintenance solution that leaves you free to focus on production

### Full Coverage Service offers:

- Less downtime, higher productivity
- Consistently high production quality
- Budget predictability with full cost control
- Reduced spares inventory, lower administration cost

### What does Full Coverage Service include?

Full Coverage Service is at the top of our service agreements program.

For electric controlled tools, the program will cover all spare parts, labor costs and repairs.

Application of Atlas Copco Tool Scan RCM (Reliability-centered Maintenance) develops the appropriate service tasks and intervals. On-condition maintenance occurs when

an assembly tool is between the point where failure starts and the point where a functional failure transpires. Scheduled restoration relies on replacing components before the systems fails. Scheduled discard relies on replacing the assembly tool before the system fails.

No scheduled maintenance occurs after the tool experiences a functional failure. Various standard options are offered, including controller check, calibration and software upgrades. For air tools, Full Coverage Service includes repairs, labour costs, spare parts and testing.

### When your tools are due for overhaul...

Whether we have agreed to carry

out the service on-site or at our workshop, we will notify you well in advance. If you send the tools to us you will probably use our Service Box system with prepared relevant documentation.

Repairs required during the contracted period will be free of charge (unless the tool has been abused or misused).

We supply a full report on all overhauls. This will help you track your tool status and performance, keeping your production line in top trim.

During the contract period we handle planning and data storage. We also meet you annually to review improvement opportunities within the framework of the agreement.

# core business!



## **Less downtime, higher productivity**

Our use of ToolScan RCM raises equipment availability. If repairs are needed we handle them fast and efficiently. For you, the bottom line is less downtime and increased productivity.

## **Consistently high production quality**

Regular checking, servicing and monitoring of your tools and equipment assure consistently high quality in your production. This also extends the life of your tools and spindles.

## **Budget predictability, with full cost control**

You are fully aware of your costs and you know there will be no unpleasant surprises. With a fixed cost per tool or system, and a fixed cost for the period, you gain full control over your operating budget.

## **Reduced parts inventory, lower administration costs**

Your inventory and warehousing costs are lower since you need no spare parts and fewer back-up tools. Your purchasing and inventory handling activities are minimized.

## **Focus on your core business**

With Atlas Copco handling all your tool servicing and maintenance, your personnel require less training. Most important, you and your staff are free to focus on raising the efficiency of your production.

*Our highly trained service engineers are constantly updated on the latest technological developments to ensure optimum performance and efficiency.*

## **Did you know that...**

- Atlas Copco has Customer Centers throughout the world to handle your service and calibration needs.
- Atlas Copco offers consultancy in RCM (Reliability-Centered Maintenance) to help you optimize your service needs.
- Atlas Copco has accredited laboratories throughout the world.
- Atlas Copco has more than 350 service engineers globally.
- Atlas Copco has more than 200 on-site service agreements.
- Atlas Copco offers professional customer training programs.

# Tuned to perfection

Fully orchestrated  
service from Atlas Copco



To maintain the highest standard of quality in your assembly operation, you need reliable tools that perform efficiently at all times. We offer customized solutions depending on the size and type of your operation.

## ToolScan RCM

Is your tool service level correct? Based on the Reliability-centered Maintenance (RCM) process, ToolScan RCM enables our fastening experts to identify your precise needs in terms of tool service. We'll help you optimize your existing service program or, if necessary, develop a new one.

## Preventive Maintenance

Our standard preventive maintenance program. Atlas Copco will maintain your equipment in peak condition for a specified number of years at a fixed cost, with full documentation.

## Fixed Price Repairs

A fixed price repair program that ensures faster turn-arounds and cuts administration costs at every level. Combined with our Service Box concept, it offers further reductions in administration and handling costs.

## ToolScan™

Identify problems before they occur. Ask for Tool-Scan™ and an experienced Atlas Copco service engineer will check the status of your tools on-site for a fixed price. A full report of the findings on each tool is provided after every ToolScan™.

## Calibration Services

Let us handle your tool and equipment calibration. We have experienced personnel, state-of-the-art equipment, and accredited calibration laboratories operating in compliance with ISO 17025 standards.

## ToolStart

We offer tool installation and start-up by qualified Atlas Copco engineers at a fixed price. The service also includes: Programming, test running, and operator training.

## Training

Atlas Copco offers a wide range of training and seminar programs relating to tools, systems and software. Courses start with a theoretical platform, and lead to instruction on practical implementation in your business.

*For more information about these services, please contact your Atlas Copco Service sales representative.*

Our Service Box concept cuts administration and handling costs.



**Atlas Copco**

[www.atlascopco.com](http://www.atlascopco.com)